

Annexure A'
NKGSB Co.op Bank Ltd
Demat Department
DP ID: IN303358
Investor Grievance Redressal mechanism - Escalation Matrix

Details of	Contact person	Address	Contact No	Email Id
Customer care	Mr. Santosh Borkar General Manager	1 st floor, Shakti Apt., Sai Shakti CHSL, L.T.Road, Opp. Dahisar Railway station. Dahisar(W) Mumbai-400 068	8655699386/7	customercare@nkgsb- bank.com
Head of Customer Care	Mr. Santosh Borkar General Manager	1 st floor, Shakti Apt., Sai Shakti CHSL, L.T.Road, Opp. Dahisar Railway station. Dahisar(W) Mumbai-400 068.	8655699386/7	operations@nkgsb- bank.com
Compliance Officer	Ms. Sujata Kelji Asst. Manager	Shiv Plaza, Opp Telephone ex., LBS Marg, Ghatkopar west, Mumbai 400086	8655699423	demat@nkgsb- bank.com
CEO	Mr. Santosh Borkar General Manager	1 st floor, Shakti Apt., Sai Shakti CHSL, L.T.Road, Opp. Dahisar Railway station. Dahisar(W) Mumbai-400 068.	022-67545000	operations@nkgsb- bank.com

In absence of response/ complaint not addressed to your satisfaction, you may lodge a complaint with

- NSDL at <https://investor.nsdl.com/portal/en/home> or
- SEBI at <https://scores.sebi.gov.in>

Please quote your complaint Ref No. while raising your complaint at Depository/SEBI SCORES portal.